



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

10-20-14

Date Complaint Received:	10-16-14
Complaint Received By:	DHS
Provider Name and Location:	Abberlyn Anderson, 1303 7 th Ave. S., Estherville, IA 51334

Complaint: It was reported that Abberlyn, child care provider, was refusing to give the father of a day care child information regarding the child's daily schedule and when the child was in day care.

Rule Basis: 441 IAC 110.5(9)"b" Exchange information with the parent of each child to enhance the quality of care.


Findings: Abberlyn was contacted by phone on 10-17-14. She noted she has not provided the child's father the information he has requested regarding the child's daily schedule/dates of attendance. She stated she has confirmed with the mother of the child that there is no court order restricting the father's access. The father was contacted on 10-17-14. He stated there is no court order restricting his access to the child or information regarding the child. He was contacted again on 10-20-14 at which time he agreed to the receipt of an email from the provider each Friday informing him of the dates the child attended day care and a daily schedule. On 10-20-14 the provider was informed that absent an order restricting the father's access to the child, or the child's information, the law requires unrestricted access. She agreed to provide the parent with an email every Friday. The email will include when the child attended day care during each week and a summary of the child's daily schedule.

Resolution: The provider agreed to comply with providing the parent an email each Friday including the child's daily schedule and dates of attendance.

If you have any questions regarding this matter feel free to contact me at 515-295-7771; ext. 217 or email address jjohnso5@dhs.state.ia.us

Sincerely,


Jan Johnson
Social Worker


Social Work Supervisor